

**From:** [MCGRADY, TRACY M.](#)  
**To:** [ProvostNotes](#)  
**Subject:** Provost's Notes: 9/12/22  
**Date:** Monday, September 12, 2022 7:56:53 AM  
**Attachments:** [Student Success Process Flow.pdf](#)

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Good morning!

I hope you all have enjoyed the first few weeks of the semester. Hard to believe it's already mid-September! Several faculty have commented to me how much they are enjoying their classes. They've reported that students are more interested and engaged than they have been in recent semesters. I hope that experience is universal!

A few announcements:

**PTK Awareness Week:** September 12-16 is PTK Awareness Week at OTC. Help show your support of OTC's [Phi Theta Kappa](#) chapter and students by **wearing your PTK t-shirt on Tuesday and/or Wednesday of this week.**

**Assessment Open House:** We've built great momentum in strengthening our assessment of student learning at OTC, and to continue that, Dr. Megan Weaver and Ms. Marcia Wheeler are hosting Assessment Open Houses twice a month during the fall semester. The purpose of these sessions is to **provide help with anything related to assessment of student learning.** Marcia and Megan will be available to answer questions, share resources, and help draft or edit assessment metrics, such as program learning outcomes. All open houses will be held in the Center for Academic Innovation (CAI) in Information Commons 104G on the Springfield campus. You can find the schedule for Assessment Open Houses at [this link](#). The next open house will be on September 20.

**Student Success is Here!** As of September 2, ALL current students have an assigned College Navigator and all applicants have an Admissions Counselor to guide them through the admissions process. This means that every student will have their go-to person who will assist with financial, academic, and long-term planning. With this new exciting model comes changes to how we operate as a college. "Student Services" no longer exists as a department. Instead, we have smaller Student Success Centers throughout the college to assist each division. If you are unsure of where to send a student, getting them to the closest Student Success Center or to their divisional Student Success Representative will ensure they get connected to their assigned person. **Attached is a flowchart to help you better understand the role of each person in the Student Success model**, as well as contact information for the Student Success Centers and their respective representatives.

And speaking of student success...

Western Governors University recently shared these images of one of our alums, Melina Auston, being awarded the Alumni Master's Scholarship. Melina graduated from OTC *cum laude* in 2019 with an AA in Business, completed a BSBA in Accounting with WGU, and is now enrolled in WGU's Master of Science in Accounting program. Melina's smiles made me smile, and I hope they make you smile, too. A Monday morning feels like a good time to share as many smiles as we can.



Have a great week!

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